

Hospitality Management

An Industry Certification Program

“My skills in the hospitality industry have definitely improved, thanks to my awesome teacher and the work experience provided. It’s definitely worth taking.”

Z. Galan - Student



The 1-year Industry Certification Hospitality Management Program provides students with a unique opportunity to earn graduation credits, post-secondary credits and industry certification.

Learning to Work *Working to Learn*

WHAT JOBS ARE AVAILABLE IN THE HOSPITALITY MANAGEMENT INDUSTRY?

- organizing and supporting all aspects of the “guest cycle” (reservations, check-out and settlement, telecommunications and registration)
- housekeeping management and inventory control, and supervising of guestroom cleaning
- managing dining/foods services, banquet/meeting rooms and conventions

WHAT DO I NEED TO START?

- must be in grade 11 or 12
- good employability skills
- strong interest in working with the public
- effective interpersonal and communication skills

WHAT ARE THE BENEFITS?

- 16 graduation credits
- 120 hours of work experience
- post-secondary training without the tuition fee
- possible preferential admission and Douglas College course credits
- connections with industry employers
- American Hotel & Lodging Association certifications:
 - 1) Supervision in the Hospitality Industry
 - 2) Convention Management
 - 3) Front Office Operations Management
- additional certifications:
 - 1) Food Safe Level 1
 - 2) Superhost
 - 3) Serving it Right

WHEN AND WHERE IS THE PROGRAM OFFERED?

- Burnaby Mountain Secondary School on Day 1's
- attend current school to complete other courses on Day 2's

HOW DO I REGISTER?

- submit an application package
- participate in a program interview

**See a Career Advisor
or visit www.sd41.bc.ca**

