

Computer Support Technician

An Industry Certification Program

"This is a fun and in-depth program on networking using cutting edge industry technology."

K. Pearson - Student



The 1-year Computer Support Technician Program (CISCO Networking Academy) provides students with a unique opportunity to earn graduation credits and gain knowledge and skills leading to industry certification.

Learning to Work *Working to Learn*

WHAT DOES A COMPUTER SUPPORT TECHNICIAN DO?

- installs and repairs hardware, software and peripheral equipment
- verifies and troubleshoots network and internet connectivity
- consults with users and conducts computer diagnostics to determine the nature of problems and provides technical assistance
- reads technical manuals, develops training materials and procedures and facilitates training programs
- works with staff and management to determine requirements for new systems and modifications

WHAT DO I NEED TO START?

- must be in grade 11 or 12
- good employability skills
- strong interest in entering in industry
- aptitude for working with computers and electronics

WHAT ARE THE BENEFITS?

- 20 graduation credits
- 120 hours of work experience
- start post-secondary training while still in secondary school
- transition to post-secondary programs or employment
- connections with industry employers
- CCNA Discovery certification exam preparation

WHEN AND WHERE IS THE PROGRAM OFFERED?

- Burnaby South Secondary School on Day 1's
- attend current school to complete other courses on Day 2's

HOW DO I REGISTER?

- submit an application package
- participate in a program interview

See a Career Advisor
or visit www.sd41.bc.ca

